

# 16 THUMBPRINT SURVEY



For each question, score your NGO between 0 (completely disagree), and 7 (completely agree). The greater your final score the greater your resilience.

- ☐ There would be good leadership from within our organization if we were struck by a crisis.
- ☐ People in our organization are committed to working on a problem until it is resolved.
- ☐ We proactively monitor our industry in order to have an early warning of emerging issues.
- ☐ We can make tough decisions quickly.
- ☐ We are known for our ability to use knowledge in novel ways.
- ☐ We build relationships with others we might have to work with in a crisis.
- ☐ If key people were unavailable, there are always others who could fill their role.
- ☐ There are few barriers stopping us from working well with other organizations.
- ☐ Our organization maintains sufficient resources to absorb unexpected change.
- ☐ We have clearly defined priorities for what is important during and after a crisis.
- ☐ We focus on being able to respond to the unexpected.
- ☐ Given our level of importance, I believe the way we plan for the unexpected is appropriate.
- ☐ We believe emergency plans must be practiced and tested to be effective.

## TOTAL

How did you do? Add up your total score to get an idea of how resilient your organization might be.

**0 - 55:** Low resilience: Your organization likely has serious vulnerabilities. Look at ways to address and develop resilience immediately. On which two questions did you score the lowest? Make these a priority.

**56 - 67:** Medium resilience: Your organization likely has some resilience, but should still prioritize building upon and expanding it.

**68 - 91:** High resilience: Your organization shows signs of being resilient. It's time to look more closely to identify weak spots and ensure your resilience is sustainable. On which two questions did you score the highest? Think about why you scored high on these and how you could apply that to improve other areas.



## SOURCE:

This guide was developed by 'Resilient Organisations': [www.resorgs.org.nz](http://www.resorgs.org.nz)