

37 ASSESSING YOUR KNOWLEDGE MANAGEMENT

 0h 30m



PLENUM

DESCRIPTION

Knowledge management is the systematic practice of creating, sharing, and storing relevant information, know-how, and experience within an organization.

This activity offers a quick assessment to focus the work on your organization's three most pressing knowledge management needs.



PREPARATION

The host/preparation team should familiarize themselves with **Background Paper:** Knowledge Management Grid (26).



MATERIALS

- Figures (3 red & 3 green per person)



TOOLS

- **Background Paper:**
Knowledge Management Grid (26)



ORIENTATION



KNOWLEDGE AND
LEARNING

STEP 1 **IN PLENUM:**

Review **Knowledge Management Grid (26)**  [10 MIN]

STEP 2 Every person places up to 3 red figures on the grid indicating the area they find challenging for the organization. Next, they place up to 3 green figures on the grid to show what they see as positive knowledge management practices. Everyone explains their choices. [10 MIN]

STEP 3 As a group, pick 3 areas that you want to work on. It may make sense to pick one issue relating to external environments (top of the list), one relating to internal processes (bottom of the list), and one that is mixed. [10 MIN]



FOLLOW UP

Use the Method Cards indicated on the grid to work on the three issues that you have chosen to address.

